



ProvCredent

(Aka, **CredentialingAgency.com**) is a cloud-based platform tailored to empower small credentialing agencies and healthcare organizations by revolutionizing their operations and enhancing efficiency. This advanced solution simplifies and automates the credentialing workflow, liberating agencies from paperwork hassles.

For: Credentialing Agencies and Health Care Facilities

1(833) 422-7966



PROVIDER CREDENTIALING



Any Platforms



Any Specialities



Advanced Automation



Built on Amazon Cloud



Features

- **Communication**
Send Fax, Send SMS, Notification without leaving the application
- **Analytics & Report**
Download Report, Business Intelligence at agency, organization and enrollment level
- **Integration**
NPI, DEA, QACH, State Licensing Agencies, and many more
- **Calendaring**
Built-in Calendar to track events, renewal, tasks and other time-sensitive items.
- **Payment Processing**
Create invoice, Process Payment via Stripe without leaving the application.
- **Agency Settings**
Branding, Sales/Invoice Settings, create agency users, setting up agency roles, Create Estimates, Et Cetera

Credentialing Software Fully Loaded

PROVCREDEENT (Aka, CredentialingAgency.com) is a cloud-based platform tailored to empower small credentialing agencies and healthcare organizations by revolutionizing their operations and enhancing efficiency. This advanced solution simplifies and automates the credentialing workflow, liberating agencies from paperwork hassles.

Call Now
1-833-4ACSYOM

Features

- **Compliance Report**
Keep staff in compliance with alert notifications before any expiration deadlines.
- **Primary Source Verification**
Automatic License Verification from public & Primary Sources
- **Reminder & Alert**
Get alerted as DEA, state license, and board dates near their expirations
- **Workflow Management**
Custom built workflows to help you track and manage your organization's process.
- **Document Management**
Securely store important documents and access them anytime, anywhere.
- **Role Based Logins**
User Logins based on User Types (Agency and Agency Staffs, Organization and Providers)

For Credentialing Agencies:

Tailored Credential Management: Credentialing Agencies can leverage **PROVCREDEENT**'s comprehensive suite of tools designed to streamline the end-to-end process of credential management. With features like Primary Source Verification and Compliance Reporting, Exclusion Checks, SMS/EFAX, agencies can ensure that their operations are efficient, secure, and up-to-date with the latest regulations. This can significantly reduce administrative burden and improve service delivery to healthcare professionals.

For Healthcare Facilities:

Efficient Facility Credentialing: Healthcare Facilities, including hospitals and clinics, can benefit from a centralized platform for managing the credentials of their medical staff. By automating reminders, alerts for renewals, and maintaining digital records, facilities can minimize the risk of compliance issues and ensure a consistent standard of care. The system's Workflow Management and Document Management capabilities support healthcare facilities in maintaining a high level of organizational efficiency.

ProvCredent's Key features



Integrated Communication Tools

- In-app fax and SMS capabilities for seamless communication.
- Ensures uninterrupted workflows with streamlined interactions.

Advanced Analytics and Reporting

- Downloadable reports for agency, organization, and enrollment analysis.
- Provides strategic insights into operational performance.

Robust Integration Capabilities

- Connects with NPI, DEA, QACH, State Licensing Agencies, and more.
- Creates a unified and efficient credentialing ecosystem.

Sophisticated Calendaring & Scheduling

- Built-in calendar for meticulous tracking of deadlines, renewals, and events.
- Promotes proactive management and organization.

Efficient Payment Processing

- Integration with Stripe for streamlined financial transactions.
- Facilitates easy creation and processing of invoices within the application.

Security and Compliance Management

- Robust data security and regulatory compliance monitoring.
- Detailed audit trails and proactive risk management tools.

Customizable Agency Interface

- Extensive options for branding, invoicing, and user role customization.
- Tailors the platform to each agency's unique operational identity.

Comprehensive Credential Management

- Suite of tools including Primary Source Verification and Compliance Reporting.
- Enhances operational efficiency, security, and regulatory compliance.

Centralized Healthcare Facility Credentialing

- Central system for managing medical staff credentials in healthcare facilities.
- Minimizes compliance risks and ensures consistent standards of care

Strategic Operational Dashboard

- Provides a detailed overview of providers, application statuses, and tasks.
- Facilitates comprehensive operational control and oversight.

Enhanced Task Management

- Features for task creation, editing, renewal tracking, and provider-specific reporting.
- Extensive communication tools for complete credentialing process management.

User Experience and Accessibility

- Intuitive interface design with accessibility features.
- Mobile access and extensive training/support resources.

Try it for free: <https://provcredent.com>

ProvCredent's Dashboard



Case Summary

- Instantly view aggregate case data with tallies of open, closed, and total cases.
- Monitor provider engagement with active vs. inactive statuses and application throughput, including creations, approvals, and rejections.

Task & Renewal Tracking

- A rundown of client and agency tasks by status highlights workflow progress.
- Upcoming renewals for credentials and enrollments help preempt compliance deadlines.

Performance Metrics

- Payer performance indicators spotlight the quickest and slowest payer interactions.
- Agency case performance is summarized by average case age and approval time, allowing for process optimization.

Sophisticated Calendaring & Scheduling

- Built-in calendar for meticulous tracking of deadlines, renewals, and events.
- Promotes proactive management and organization.

Efficient Payment Processing

- Integration with Stripe for streamlined financial transactions.
- Facilitates easy creation and processing of invoices within the application.

Security and Compliance Management

- Robust data security and regulatory compliance monitoring.
- Detailed audit trails and proactive risk management tools.

Engagement and Compliance

- The client engagement score identifies the most and least interactive users, providing insight into user behavior.
- Compliance monitoring is simplified with a compliance overview, ensuring standards are met.

Operational Details

- Detailed lists of open cases, missing documents, and pending case tasks provide actionable insights for immediate follow-up.
- An overview of document request turnaround times aids in identifying bottlenecks.

Detailed Listings

- Open cases are listed with relevant details such as provider, organization, and status for efficient management.
- Document deficits are clearly stated, including document type, description, and required actions to resolve outstanding items quickly.

Strategic Operational Dashboard

- Provides a detailed overview of providers, application statuses, and tasks.
- Facilitates comprehensive operational control and oversight.

Enhanced Task Management

- Features for task creation, editing, renewal tracking, and provider-specific reporting.
- Extensive communication tools for complete credentialing process management.




User Experience and Accessibility

- Intuitive interface design with accessibility features.
- Mobile access and extensive training/support resources.

Try it for free: <https://provcredent.com>

DASHBOARD

- View / List of Providers
- Quick Applications View/Status
- Summary of Tasks by Status
- Track payer Performance
- Agency's case performance
- Client's engagement score
- List of Open Cases
- Missing Documents
- Compliance Staus
- Upcoming Renewal
- List of Pending Tasks


☰
CredentIQ | Status: Subscribed
Welcome, Guerino Jean Baptiste  

- ↗ Dashboard
- Timeline
- Organizations
- Providers
- Contacts
- Enrollment ▼
- Communication ▼
- Agency Settings ▼
- Sales Setup ▼
- General Settings ▼
- Agency Report
- Support

WEBSITE

- ProvCredent

Cases

Open	Closed	Total
1	10	11

Providers

Active	Inactive
15	1

Applications

Created	Approved	Rejected
7	7	0

Upcoming Renewals

Credentials	Enrollments
6	4

Client Task Status

Pending	Completed	Total
2	8	10

Agency Task Status

Pending	Completed	Total
2	13	15

Payer Performance

Quickest: Aetna Better Health Of Florida 12/03/2023 - 12/04/2023	Slowest: Florida Medicaid 12/09/2023 - 12/09/2023
---	--

Case Performance

Avg. Case Age 14 Days	Avg. Approval Time 67 Days
---------------------------------	--------------------------------------

Document Request Turnaround

Quickest: DOC-100007 0 Days	Slowest: DOC-100003 5 Days
--------------------------------	-------------------------------

Client Engagement Score

Most Engaged: Guerino Jean Baptiste Logins: 150, Comments: 4	Least Engaged: Soondy Jegede Logins: 0, Comments: 1
---	--

Open Cases

CASE ID	PROVIDER	ORGANIZATION	PAYER	STATUS
---------	----------	--------------	-------	--------



COMPANY MENU

- Add / Edit Credentials
- Create Enrollment Applications
- Track Continuing Education Units
- Run Provider-specific reports
- Upload Provider documents
- Management 3rd Pary Logins
- Send Emails / Fax / SMS
- Run/Track Exclusion Checks
- Track Renewal / Compliance
- Automatic Source Verification
- Create Subcase / child Case
- Update/Assign Location
- Track Provider Related Tasks
- Select Payers and Plans
- Add / View Comments
- And So Much More

The screenshot displays the CredentIQ user interface. At the top left is the CredentIQ logo and a navigation menu. The top right shows the user's name, 'Welcome, Guerino Jean Baptiste', along with notification and profile icons. The main content area is titled 'Organization: Clearstone Group, Llc' and features a 'Details' tab selected among others like 'Providers', 'Enrollments', 'Plans', etc. Below the tabs are three summary cards: 'Primary Location' (Daytona-office, 417 Bayberry Lakes Blvd, Daytona Beach, FL-32124, USA), 'Quick Organization Profile' (Type: Nursing Homes, NPI: 19765458788), and 'Quick Enrollment Information' (Payer/Plan Selection: 2 / 3, Pending Applications: 0, Approved Application: 3). A 'Recent Activities' sidebar on the right lists events such as 'Received Additional Information' and 'Application Prepared' with dates and descriptions. At the bottom, a 'General' tab shows the organization's name 'Clearstone Group, Llc' and Tax ID '464207964'.



PROVIDER MENU

- Add / Edit Credentials
- Create Enrollment Applications
- Track Continuing Education Units
- Run Provider-specific reports
- Upload Provider documents
- Management 3rd Pary Logins
- Send Emails / Fax / SMS
- Run/Track Exclusion Checks
- Track Renewal / Compliance
- Automatic Source Verification
- Create Subcase / child Case
- Update/Assign Location
- Track Provider Related Tasks
- Select Payers and Plans
- Add / View Comments
- And So Much More

The screenshot displays the CredentIQ web application interface. At the top left is the CredentIQ logo and a navigation menu. The top right shows the user's name, 'Welcome, Guerino Jean Baptiste', along with notification and profile icons. The main content area features a provider profile for Joanna Medard, MD, associated with Foursquare Health. The profile includes a 'Details' tab and a 'Renewal' notification. Key information is organized into sections: Primary Location (Pine Hills, Orlando, FL), Quick Provider Profile (Generalist, Neurological Surgery), and Quick Enrollment Information (1 Payer/Plan Selection, 1 Pending Application, 1 Approved Application). A 'Recent Activities' section on the right shows no activity. At the bottom, a 'General' tab is visible with an 'Edit' button.



CASE MENU

- Create/View Enrollment App
- Upload Application Documents
- Monitor Process Flow
- Run Case-specific reports
- Update Status
- Track Tasks
- Select Payers and Plans
- Add / View Comments
- Check Applicate Timeline
- Check Open and Close Dates
- Assign / Create Tasks
- Export Case Details
- Add Service Locations
- Track Provider/Group ID
- View/Track Network Status
- Add / View Comments

The screenshot displays the CredentIQ user interface. At the top, the user is logged in as 'Guerino Jean Baptiste'. The main header shows 'CredentIQ | Status: Subscribed'. The left sidebar contains navigation options: Dashboard, Timeline, Organizations, Providers, Contacts, Enrollment, Communication, Agency Settings, Sales Setup, General Settings, Agency Report, and Support. Below the sidebar, there is a 'WEBSITE' section with a link to 'ProvCredent'.

The main content area is titled 'Case 100001' and includes the following information:

- Provider:** Dr. Nageley Michel
- Status:** Approved
- Type:** Initial Enrollment
- Payer:** Multiplans

Below this information is a navigation bar with tabs: Details, Process Checklist (1), Tasks, Comments, Documents, Child Cases, Case Contacts, Communication, and Reports. The 'Details' tab is active.

The 'Details' section is divided into three main informational blocks:

- Payer Information:** Multiplans, Payer ID: 45235, Tel: (800) 950-7040, Fax: [blank], Address: 16 Crosby Drive, Bedford, MA-MA 01730, USA.
- Quick Case Profile:** Provider: Dr. Nageley Michel, Date Opened: 10/10/2023, Submission Date: 10/10/2023, Status: Approved, Case Age: 101 Days, Provider ID: 4642, Type: Initial Enrollment, Days at plan: 97 Days.
- Quick Enrollment Information:** Decision Date: 10/14/2023, Revalidation Date: 10/31/2023, Submission Method: Payer Portal, Total Case Task: 2, Missing Documents: 0, Pending Task: 0.

On the right side, there is an 'Activities' section with filters for 'Pending', 'Urgent', and 'Completed'. It currently shows 'No Recent Activity'.

At the bottom, there is a 'General' tab with an 'Edit' button. Below this is a table with the following data:

Case Number	Description
100001	New Application
Parent Case	State
-	FL



TASK MENU

- Create and Edit Tasks
- Assign and Reassign Task
- Reopen Task and Change Status
- Check Action Dates
- Change Task Priority per App
- Track Tasks
- Add Process Flow per Task
- Add / View Comments
- Create/View Enrollment App
- Upload Application Documents
- Monitor Process Flow
- Run Case-specific reports
- Update Status
- Track Tasks
- Select Payers and Plans
- Add / View Comments

The screenshot displays the CredentIQ web application interface. The top navigation bar includes the CredentIQ logo, a menu icon, and the user's name 'Welcome, Guerino Jean Baptiste' with notification and profile icons. The left sidebar contains a navigation menu with options like Dashboard, Timeline, Organizations, Providers, Contacts, Enrollment, Communication, Agency Settings, Sales Setup, General Settings, Agency Report, and Support. The main content area shows a task card for 'Application Prepared' with Task ID 100022 and Case ID 100011. The task is marked as 'Completed' and was created on 01/13/2024. Below the task card, there are sections for 'General' and 'Additional Info'. The 'General' section includes fields for Type (Application Prepared), Priority (High), Subject (Go to the MultiPlan website and navigate to the provider enrollment section), Assigned to (Astride Jules), Process Checklist (Go to the MultiPlan website and navigate to the provider enrollment section), Due Date (01/19/2024), and Action Date (01/12/2024). The 'Additional Info' section shows Organization (Prismuscare) and Provider (Astride Jules). Action buttons for 'Reopen' and 'Edit' are visible.

CredentIQ | Status: Subscribed

Welcome, Guerino Jean Baptiste

Task ID - 100022 Case ID - 100011

Application Prepared

Created 01/13/2024

Completed On 01/13/2024

Status **Completed**

Reopen

Edit

General

Type Application Prepared

Priority High

Subject Go to the MultiPlan website and navigate to the provider enrollment section

Assigned to Astride Jules

Process Checklist Go to the MultiPlan website and navigate to the provider enrollment section

Phone

Email ajules@acsyom.com

Due Date 01/19/2024

Action Date 01/12/2024

Additional Info

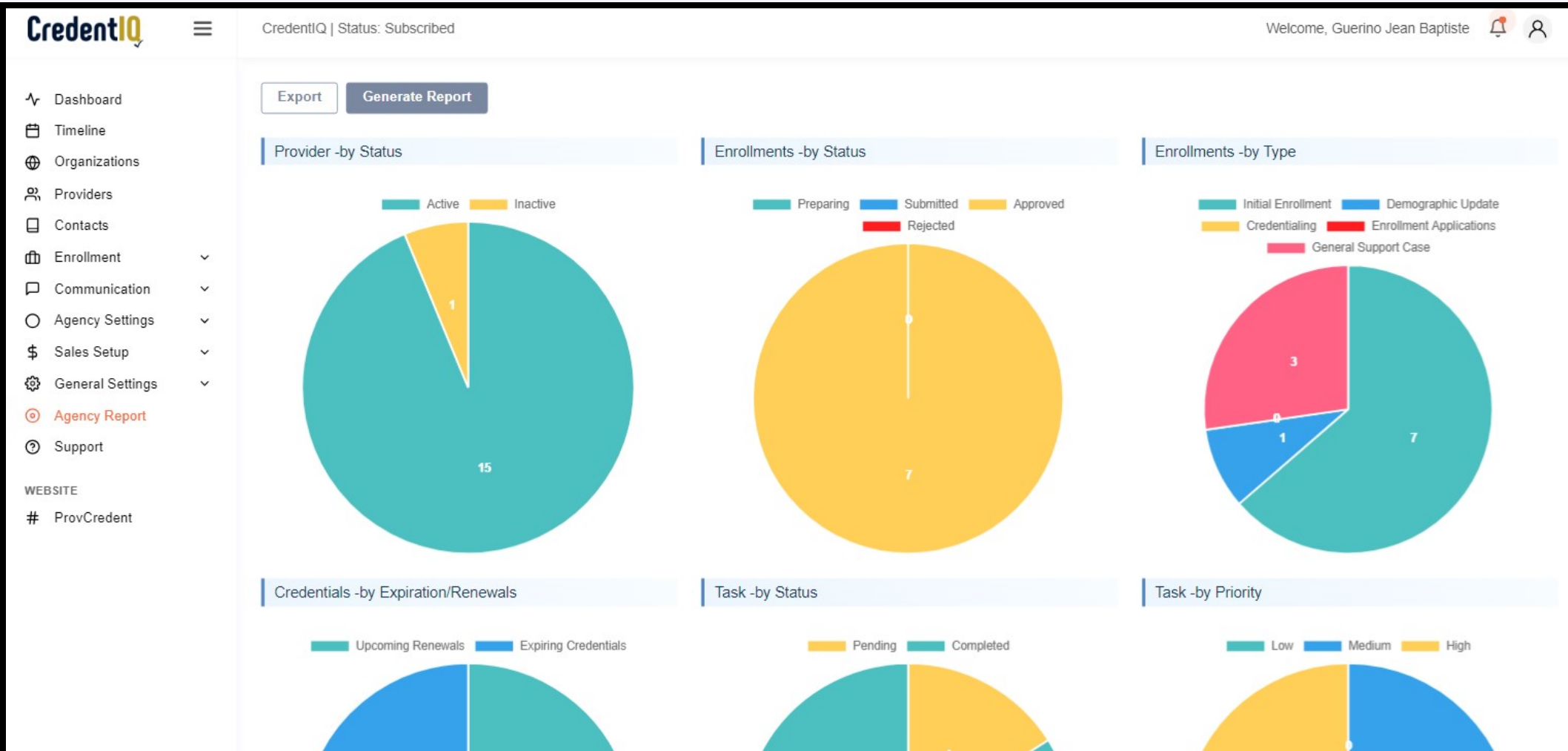
Organization Prismuscare

Provider Astride Jules



AGENCY REPORT

- Export Report
- Download Excel File
- View Charts
- Create/View Enrollment App
- Upload Application Documents
- Monitor Process Flow
- Run Case-specific reports
- Update Status
- Track Tasks
- Select Payers and Plans
- Add / View Comments



MESSAGING

- Send Fax
- Send Emails
- Send SMS
- View Logs
- Track User Actions
- Add Case Comments
- Open Tickets
- Respond to Document Request
- Upload Application Documents
- Filter Logs by Staff / Agency

CredentIQ | Status: Subscribed Welcome, Guerino Jean Baptiste




Communication Logs New Email New eFax New SMS

Filter By Search by Keyword Search ↺

#	TYPE ↑	RECEIVER	SUBJECT ↑	CREATED AT ↑
1	eFax	4076040252	Bank Account	01/17/2024 09:14:03 PM
2	Email	nageleymichel@gmail.com	ProvCredent	01/17/2024 09:12:36 PM
3	Email	medard@acsyom.com	Case status changed for Case ID 100007	01/17/2024 07:59:30 PM
4	Email	guerinojb@acsyom.com	Case status changed for Case ID 100007	01/17/2024 07:59:30 PM
5	Email	emichel@mybellacare.com	Reminder -Request for Important Documents	01/17/2024 03:00:46 AM
6	eFax	4076040252	New Fax	01/16/2024 04:31:30 PM
7	eFax	4076040282	407	01/16/2024 04:30:33 PM
8	Email	ajules@acsyom.com	Request for Important Documents	01/15/2024 08:25:02 AM
9	Email	ajules@acsyom.com	Case status changed for Case ID 100011	01/14/2024 08:29:04 AM
10	Email	guerinojb@acsyom.com	Case status changed for Case ID 100011	01/14/2024 08:29:04 AM
11	Email	guerinojb@acsyom.com	Task status changed for Task ID 100020	01/14/2024 08:26:10 AM
12	Email	stiles@acsyom.com	Task status changed for Task ID 100020	01/14/2024 08:26:08 AM

PAYMENTS

- Create Invoices
- Send Invoices
- Print Invoices
- Track Payments
- Create Service Cost Tables
- Create and Send Estimate
- Track Estimates
- Apply Tax or Discount
- Create/View Enrollment App
- Upload Application Documents
- Monitor Process Flow
- Run Case-specific reports
- Update Status
- Track Tasks
- Select Payers and Plans
- Add / View Comments


CredentIQ | Status: Subscribed
Welcome, Guerino Jean Baptiste  

- Dashboard
- Timeline
- Organizations
- Providers
- Contacts
- Enrollment ▼
- Communication ▼
- Agency Settings ▼
- Sales Setup ▼
- General Settings ▼
- Agency Report
- Support

WEBSITE

ProvCredent

Invoice# INV1003

Receive Payment
Action ▼

CredentIQ

CredentIQ
1800 Prudential Avenue
Palm Coast FL 33716 USA
Phone: 14074627233
Email: emichel@mybellacare.com

To:

Prismcare
417 Bayberry Lakes Blvd
Daytona Beach FL USA 32114
Email: pr@acsyom.com

#	Product/Service	SKU	Rate	Quantity	Discount	Amount	Tax	Subtotal
1	Initial Enrollment Initial Enrollment Simply Healthcare Plans, Inc Long-Term Care 01/12/2024	SPLY2023	\$ 211	2	7 %	\$ 422.00	0 %	\$ 392.46
2	Enrollment Enrollment Multiplans PHCS Medicaid Network 01/12/2024	MULT	\$ 185	2	5 %	\$ 370.00	0 %	\$ 351.50
3	Initial Enrollment Initial Enrollment Tricare East Practitioner Certification Applications - PMHNP 01/12/2024	TRIC	\$ 250	3	10 %	\$ 750.00	0 %	\$ 675.00

Invoice#

Date

Due Date

Status

Amount

Payment Date

- Edit
- Duplicate
- Print
- Send Email
- Payment History
- Delete

Message for receiver

Internal Message

Discount Applied#	\$ 123.04
Taxable	\$ 1418.96
Tax Amount	\$ 0.00
Subtotal	\$ 1418.96

AGENCY SETTINGS

- Create/Edit Users
- Import Branding Info / Logo
- Setting Billing / Invoice Info
- Setup SMTP Email
- Add/Edit Address Info
- Add/Edit Social Network Info
- Add/Edit Phone and Fax
- Select/Change Subscription
- Download Paid Invoices
- Import Malpractice Carriers
- Add/Import Agency Lists
- Add/Import Certification Boards
- Add/Import Payer List
- Add/Import Facility List Names
- Add/Import 3rd Party Accounts
- Edit / View Profiles

CredentIQ | Status: Subscribed

Welcome, Guerino Jean Baptiste

Agency Name: **CredentIQ**

Subscriber ID: **65253c4dd99cc6a8f6c851b7**

Subscription Status: **Subscribed**

Validity: **12/13/2023 to 03/13/2024**

General Settings

Agency Name *
CredentIQ

Contact Information

Phone * 14074627233

Email * emichel@mybellacare.com

Website https://credentiaiq.com

Fax 4077929765

Address

Street 1800 Prudential Avenue

State Florida City Palm Coast Zip 33716 Country USA

Social Media





ProvCredent

Try it for free

provcredent.com

1(833) 422-7966